#### **TERMS OF SERVICE – The Yards at Amelia**

**Effective Date: August 15, 2025** 

Welcome to The Yards at Amelia ("we," "our," "us"). By visiting our venue at 7551 W 4th Ave, Hialeah, FL ("Location") or using our services, you agree to these Terms of Service and our Privacy Policy.

#### 1. Acceptance of Terms

By using our facilities or services (e.g. pickleball courts, food truck area), you confirm that you are at least 18 years old (or have parental/guardian permission) and agree to these Terms.

#### 2. Use of Facilities

You agree to:

- Follow all posted rules and directions from staff.
- Use facilities only for intended purposes (e.g. sports, dining, events).
- Be responsible for your own safety and belongings.
- Respect other patrons and maintain clean, appropriate behavior.

#### 3. Booking, Access & Hours

Court reservations are required where indicated. Pickleball hours: 7 AM - 12 AM daily. Food truck hours vary by vendor.

#### 4. Safety & Liability

Use of our facilities is at your own risk. We are not liable for personal injuries, property damage, or loss not caused by our negligence.

### **5. Intellectual Property**

All branding, signage, and content (e.g., website, logos) are property of The Yards at Amelia or its licensors and may not be used without permission.

## 6. Privacy & SMS Consent

If you opt-in to receive text messages from The Yards at Amelia, you may receive messages related to the following:

- Conversational messages
- Inquiry Responses

#### **Standard Messaging Disclosures:**

- Message frequency may vary depending on your interactions with us.
- Message and data rates may apply.
- You can opt-out at any time by texting "STOP."
- For assistance, text "HELP" or visit (www.ameliayards.com)
- To learn more, visit: www.ameliayards.com

#### **SMS For Consent Communication**

Phone numbers and SMS consent will not be shared with any third parties for marketing purposes.

#### 7. Modifications

We may update these Terms at any time. Continued use after changes means you accept the updated Terms.

#### 8. Governing Law

These Terms are governed by Florida law.

#### 9. Contact

#### The Yards at Amelia

7551 W 4th Ave, Hialeah, FL 33014 305-570-2040 | Info@ameliayards.com

#### PRIVACY POLICY - The Yards at Amelia

#### Effective Date: July 16, 2025

At The Yards at Amelia ("we," "us," or "our"), we value your privacy. This Privacy Policy outlines how we collect, use, and protect your information when you visit our venue or use our services.

#### 1. Information We Collect

We may collect the following types of information:

- **Personal Identifiers:** Name, email address, phone number
- **Booking Data:** Court reservations, RSVPs
- Communication Records: Emails, forms, or SMS exchanges

#### 2. How We Use Your Information

We process your information to:

- Confirm reservations
- Provide links via SMS
- Improve your guest experience
- Comply with legal obligations
- Manage messaging preferences with your consent

### 3. SMS Opt-In

You may opt in to receive SMS messages from The Yards at Amelia by booking your event through our website.

#### 4. When and With Whom We Share Your Information

We do not share or sell your phone number and SMS consent with any third parties for marketing and promotional purposes. We share limited data:

- With service providers to operate our platform (e.g., booking software)
- To comply with law enforcement requests
- To protect the safety of our guests and staff

## 5. Data Security

We use reasonable administrative, technical, and physical measures to protect your personal information from unauthorized access or misuse.

# 6. Your Rights

You have the right to:

- Request access to or correction of your personal data
- Request deletion of your information
- Revoke your consent to SMS or marketing communications

To exercise your rights, please contact us directly.

## 7. Children's Privacy

Our services are intended for individuals 18 and older. We do not knowingly collect information from children under 13. If you are under 18, you must have parental or guardian consent to use our services.

# 8. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted here with a revised effective date.

# 9. Help

If you are experiencing any issues, reply with the keyword **HELP** via SMS, or contact us directly at **305-570-2040**.

## 10. Contact Us

The Yards at Amelia 7551 W 4th Ave Hialeah, FL 33014 Info@ameliayards.com 305-570-2040